Pullman Al Marjan Island Resort – Refurbishment Project Update

# 1. Executive Overview

* Comprehensive refurbishment across public spaces and F&B venues, including some room enhancements.
* Strategic alignment with Pullman’s modern guest experience standards and culinary innovation.
* Project structured around phased closure and targeted reopening for Q4 2025. Closure dates confirmed starting after check out on 15 June 2025 and re-opening the morning of 16 September 2025 (latest).

# 2. Refurbishment Scope

* **Lobby and reception**: Floor to ceiling redesign, counters, ATM, concierge desk, hydration station, F&B concept enhancement (details in point 3), paraplegic room access through elevator (breaking down current ramp).
* **Public areas**: Lobby, Luggage storage, arrival- and way finder signage, external landscaping, pool deck.
* Guestroom updates: New 65-inch **TVs** and complete new **Wi-Fi upgrade** approved and ordered. Installation to take place during hotel closure. **Door lock replacement** to Brand approved Assay Abloy locks that are digital key ready approved. Elevator access control will also be installed as part of the project. All beds will be replaced, new beds meet the recent Pullman bed brand update.
* **Exterior and car park signage**: The current car park signage will be changed to meet brand standard signage, along with pullman brand signage to be installed on the road side of the arrival podium.
* **Windows and HVAC:** Balance and repair of HVAC system to enhance guest experience. All room bedroom windows will be sealed to prevent air leaking into rooms (that caused mold and damp issues).
* **Artificial beach in the ocean facing Wynn:** 3 design proposals with varying layouts and pool bar positioning has been presented by Marjan to the Owners. Work expected to commence in 2025. Size will allow for 250 sunbeds and cabanas, a bar and 1700 sqm ocean-water pool. Kindly note this will not be completed by 15th Sept 2025, this will start later in the year and will not cause any disturbance to guests. The current hotel beach opposite the hotel will continue to be operational when we re-open on 16th September 2025.

# 3. F&B Refurbishment and Concepts

* Restaurants being fully refurbished: **The Herbarium** will be a lobby cafe, offering co-working space, a vegetarian/vegan forward menu in-line with recent brand direction, afternoon tea, a tea sommelier and zero-alcohol spirits and beers, **The Exchange** all day-dining, offering live cooking, globally inspired buffet, interactive food stations, a bar and wine wall. A glass, greenhouse extension will double the seating capacity.
* Newly added restaurant: **Sunset Bar**: Premium poolside lounge with live DJ, serving a RAW and Ceviche menu with cigar pairing, cocktails, and wave-themed branding.
* Upgraded restaurant: **Shisha café**, Amouage enhanced to an authentic Moroccan Restaurant. **Turtle Beach bar**: Enhanced to a South African Braai Beach bar.
* Hotel opens with new cutlery, crockery, glassware, flatware and buffet ware.

# 5. Pullman Brand Standards

* Air Aroma scenting with Brand required Pullman scent.
* New Pool towels.
* Pool tiles and umbrellas will be changed to new and chic looking ones.